



### NAPC WARRANTY COVERAGE

Our warranty covers New and Remanufactured Manual Transmissions, Automatic Transmissions, Transfer Case and Differentials. Unless otherwise noted. From this page forward they will be referred to as "Unit(s)"

We have taken our warranty to a new level! NAPC's NEW warranty is 3 Year/160,000KM, non-commercial. 3 Year/100,000KM for Heavy Hauler series and commercial units.

**Commercial includes:** Ambulance, automotive off-highway use, delivery vehicles, police, snow removal, tow truck, taxi, hotshot service, farm, etc.

ALL External seals on our units have a 90 day warranty from time of installation

### Remove & reinstall payouts

All payouts must be preauthorized before any work is done. No further warranty will be granted or paid unless authorized!

All claim labour rates are set at \$75.00 per hour based on Chilton or Mitchel Labour Guide. Fluid is covered but no claim for specialty fluid is allowed (i.e. Amsoil or Mobil 1 synthetic) There are no exceptions to this rule. As well there will be no additional costs paid for shop materials or external coolers and flushing. All warranty claims must be preauthorized. A diagnosis time of 1 hour @ \$75.00 is allowed.

#### WARRANTY COVERAGE

NAPC warrants to the original buyer that any unit purchased shall be covered from defects in material and/or workmanship for 3 years or 160,000 KM. All Heavy Hauler and commercial use units have a 3 Year/100,000 KM warranty. This applies to all NAPC Transmissions, Transfer cases and Differentials . NAPC reserves the right to determine the course of action regarding repair and/or replacement of any and all warrantable units. Work done under the warranty does not extend the life of the same. This Warranty is VOID for any units purchased through anyone that is NOT an Authorized Dealer of NAPC Products, if this unit is purchased through a private sale; change of ownership pr through any Internet sales/auction websites.



## NAPC WARRANTY COVERAGE

### NAPC will not be responsible for and the warranty does not cover:

- 1. Lost profits, sales or income
- 2. Towing charges
- 3. Lift, dock or storage fees
- 4. Telephone calls
- 5. Substitute transportation, lodging, etc.
- 6. Unauthorized repairs

# This warranty does not cover damage, caused by the following, for Automatic Transmissions:

- 1. Incorrectly installed PTOs
- 2. Vehicles that are used over their GVWR
- 3. Transmission coolers that are not replaced as required
- 4. Wrong fluid use
- 5. Shifter linkages not inspected, adjusted or replaced as required
- 6. Case breakage
- 7. Shaft breakage

## This warranty does not cover damage, caused by the following, for Manual Transmissions:

- 6. Incorrectly installed PTO's
- 7. Reverse gear clash
- 8. Vehicles that are used over their GVWR
- 9. Pilot bushings/bearings not replaced
- 10. Condition of clutch not verified
- 11. Release bearing not replaced
- 12. Shifter linkages not inspected, adjusted or replaced as required
- 13. Wrong fluid use

## This warranty does not cover damage, caused by the following, for Transfer Cases:

- 1. Incorrect transfer case motor installed
- 2. Incorrect installation of transfer case motor
- 3. Incorrect linkage adjustment
- 4. Wrong fluid use
- 5. Inconsistent tire size or circumference on the vehicle

## This warrant does not cover damage, caused by the following, for Differentials:

- 1. Driveshafts & u-joints are not inspected and replaced as necessary
- 2. Wrong fluid use
- 3. Any brake failure

To qualify for the 3 Year/160,000 KM warranty or 3 Year/100,000 KM warranty you must follow all installation instructions.

DIFFERENTIALS	AUTOMATIC TRANSMISSIONS
FORD DIFFS Oil Required	FORD OIL REQUIRED
ALL80/90 Gear Oil	CD4E DEXRON III/MERCON
DODGE/CHRYSLER DIFFS Oil Required	AXOD DEXRON III/MERCON
ALL	AXODE DEXRON III/MERCON
GMC/CHEVROLET DIFFS FRONT Oil Required	AX4S DEXRON III/MERCON
ALL	AX4N 4F50N MERCON®V
GMC/CHEVROLET DIFFS REAR Oil Required	AODE DEXRON III/MERCON
ALL	4R70/75W MERCON®V
	A4LD DEXRON III/MERCON
TRANSFER CASES	4R44E DEXRON III/MERCON
FORD OIL REQUIRED	4R55E DEXRON III/MERCON
271 ATF	5R44E MERCON®V 5R55E MERCON®V
273 ATF	5R55S/W MERCON®V
1354 ATF	E4OD DEXRON III/MERCON
1356 ATF	4R100 DEXRON III/MERCON
4404 ATF	5R110W MERCON SP OR LV
4405 ATF	6R80 MERCON LV
4408 ATF	6R140 MERCON LV
4407 ATF	
4410 ATF	DODGE/CHRYSLER OIL REQUIRED
4411 ATF	A470 MOPAR ATF +4
4411 📶	A670 MOPAR ATF +4
DODGE/CHRYSLER OIL REQUIRED	41TE 604 606 MOPAR ATF +4
205 80/90 GEAR OIL	A727 904 MOPAR ATF +4
231 ATF	42RH/RE MOPAR ATF +4
233D ATF	44RH/REMOPAR ATF +4
241 ATF	48RE MOPAR ATF +4
242 ATF	47RH/RE MOPAR ATF +4 48RE MOPAR ATF +4
243D ATF	45RFE MOPAR ATF +4
244D ATF	65RFE MOPAR ATF +4
247 ATF	66RFE MOPAR ATF +4
249 ATF	5-45RFE MOPAR ATF +4
271 ATF	AS68RC MOPAR AS68RC FLUID ONLY
273 ATF	722.6 NAG1 MOPAR ATF +4
GMC/CHEVROLET OIL REQUIRED	GMC/CHEVROLET OIL REQUIRED
126 ATF	4T40/45E DEXRON V1
136 AUTOTRACK2	4T65E DEXRON V1
205C 80/90 GEAR OIL	TH200R4 DEXRON V1
208 ATF	TH350 DEXRON V1 TH350C DEXRON V1
226 AUTOTRACK2	TH400 DEXRON V1
233 ATF	TH700R4 DEXRON V1
236 AUTOTRACK 2	4L60/70/75E DEXRON V1
241 ATF	4L65E DEXRON V1
243 ATF	4180E DEXRON V1
246 AUTOTRACK 2	ALLISON 1000 DEXRON V1
261 ATF	ALLISON 2000 2500 TRANS SYD
263 ATF	6L80/90E DEXRON V1
4401 ATF	6T70/75E DEXRON V1
1.170	

4470 ..... ATF

#### STANDARD TRANSMISSIONS

FORD  ZF Small Blaock  ZF Diesel  ZF V10  ZF 6 Speed  M5R1  M5R2  T5 Mustang	Synthetic ATF +4
DODGE/CHRYSLER	OIL REQUIRED
NV4500	Castrol Syntorq LT
	Chrysler#4874459
NV3500	Synthetic ATF +4
NV5600	, ,
Getrag	Chrysler# 4874459 Castrol Syntorq LT Chrysler# 4874459
A535	
AX5	
AX15	Synthetic ATF +4
Peugeot	Synthetic ATF +4
GMC/CHEVROLET	OIL REQUIRED
NV4500	
Getrag	GM #12346190 Castrol Syntorq LT GM #12346190
T5 Camaro	Synthetic ATF +4

Please be sure to use the oil that is specified in order to receive full warranty. If the Oil Requirements Tag attached to your unit states a different oil to be used, this guide will supersede the attached tag.



#### **North American Powertrain Components**

12836-151 Street NW

Edmonton, AB

T5V 1G8

Phone: 780-456-4498 Fax: 780-406-6622

Toll Free: 866-456-4498



Logistics Simplified

#### **Complete Shipping Solutions Inc.**

14803-114 Ave NW, 2nd Floor

Edmonton, AB T5M 2Y8

Phone: 780-799-7525

Fax: 780-733-7526

Toll Free: 855-733-7525

### **CORE RETURN INSTRUCTIONS**

Dear Valued NAPC Customer,

- In order to coordinate ALL SHIPMENTS coming back to NAPC, please contact rates@completeshipping.ca, or via phone at Toll Free1-855-733-7525 to arrange pickup.
- Shipping & Bill of Lading instructions will be provided at time of booking by Complete Shipping Solutions
- Please distribute this information to your internal teams responsible for shipping. We thank your for your attention in this matter and appreciate your business.

The Warranty Registration must be filled out completely. You can return all documents in the plastic bag attached to your core. You may also go online to our website www.napc.ca to fill out an electronic copy of this form or fax to 780.406.6622.

The buyer MUST submit Warranty Registration and return the core within 30 days of purchase.

Purchased by:	Contact Name:
City/Province:	Phone Number:
Installation by:	Contact Name:
	Phone Number:
Date of Purchase:	
Unit Type:	
Vehicle VIN#:	
Comments/Notes:	
NAPC/NADP Invoice #:	
Year:	
Odometer of vehicle at install:	

PLEASE FILL OUT THIS FORM AT TIME OF INSTALLATION AND MAIL, FAX, OR EMAIL

NAPC/NADP 12836 – 151 Street Edmonton, Alberta, Canada T5V 1G8, 780.406.6622 or email reception@napc.ca. Alternatively you can visit www.napc.ca to register your NAPC unit.



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Sincerely, The NAPC Team



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The buyer MUST submit Warranty	Registration and return the core within 30 days of purchase.			
Purchased by:	Contact Name:			
	Phone Number:			
Installation by:	Contact Name:			
	Phone Number:			
Date of Purchase:				

Unit Type: \_\_\_\_\_

Vehicle Model: \_\_\_\_\_\_

Oil Type Installed in Unit (Specific Oil Must Be Written): Install Date: \_\_\_\_\_

Vehicle VIN#: \_\_\_\_\_\_ Vehicle License Plate # & Provincial/State: \_\_\_\_\_\_

Comments/Notes: \_\_\_\_\_

NAPC/NADP Invoice #: \_\_\_\_\_ Unit Serial # (Located on BLUE metal tag): \_\_\_\_\_\_ Make: \_\_\_\_\_

Amount of Oil installed (exact amount): \_\_\_\_\_\_ Odometer of vehicle at install:

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